rDesk v6.3 Release Notes

April 12, 2010

LPS Real Estate Group is proud to announce the release of rDesk v6.3. These Production Release Notes highlight new or improved features of the product and the benefits that these features provide to LPS customers.

Production release date: April 21, 2010

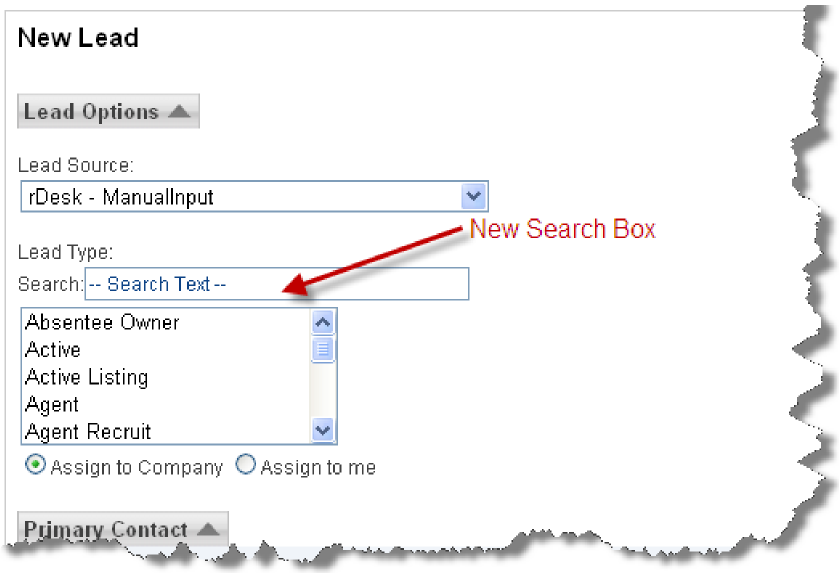
Note: release will occur during the evening on the night before the release date.

Release Highlights

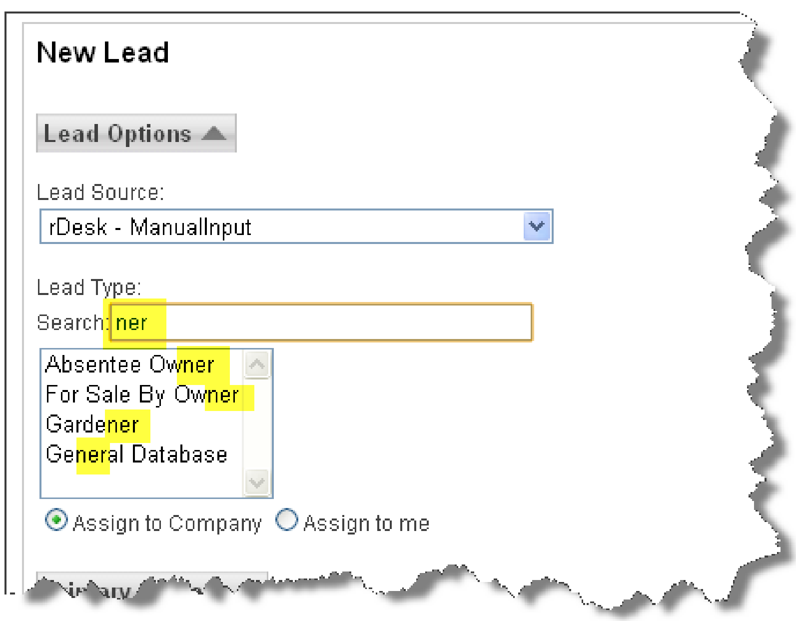
Leads

Easily Search Through Lead Groups

Searching through Lead Groups could not be easier. Simply start typing the name of the lead group into the search box. All of the choices that contain those letters will appear in the list below.



Example: Entering 'ner' returns everything with 'ner' in the title.



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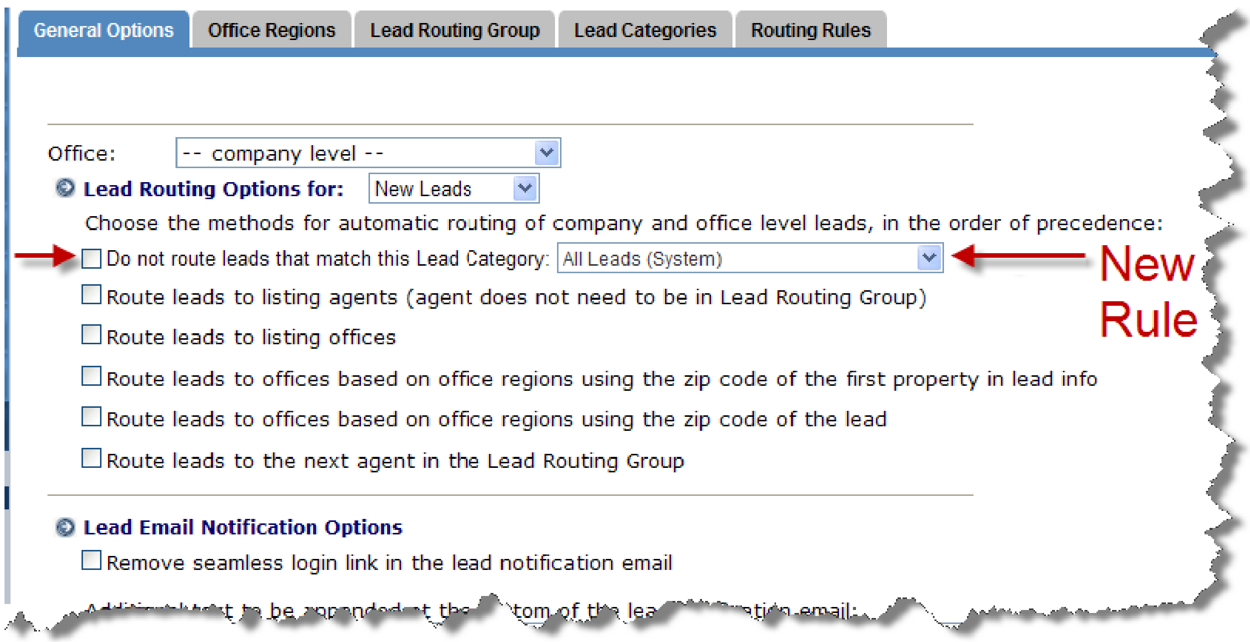
Key Benefits

- Assign Leads to groups quickly to get them started on Action Plans and other Activities
- A big time saver when you already know exactly what you're looking for

Lead Routing

Lead routing restriction

Certain leads can now be set up to bypass Lead Routing Rules. Use the drop down menu to select the category of lead that you do not want automatically routed.



Key Benefits

- Provides even more flexibility in lead routing

Widgets

Additional Tokens

Two new tokens are available! These tokens can be used throughout the system wherever tokens are available.

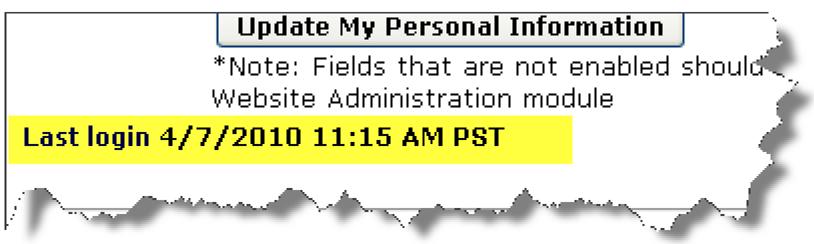
1) MLS_IDS - {{MY_MLS_AGENT_IDS}}
   This token will provide the agent's MLS ID. If an agent has more the one MLS ID, the first one will be used.

2) AGENT_MLS_BOARD - {{MY_MLS_BOARD_CODES}}
   This token will indicate the corresponding MLS Board for the above token.

Personal Profile

Last Login Date and Time

The date and time of your last login date/time is now displayed under Personal Profile. Simply click on Agent Profile and look at the bottom of the Personal Information section.



Key Benefits

- If you're curious if an agent is logging in, simply login as the agent and navigate to Personal Profile

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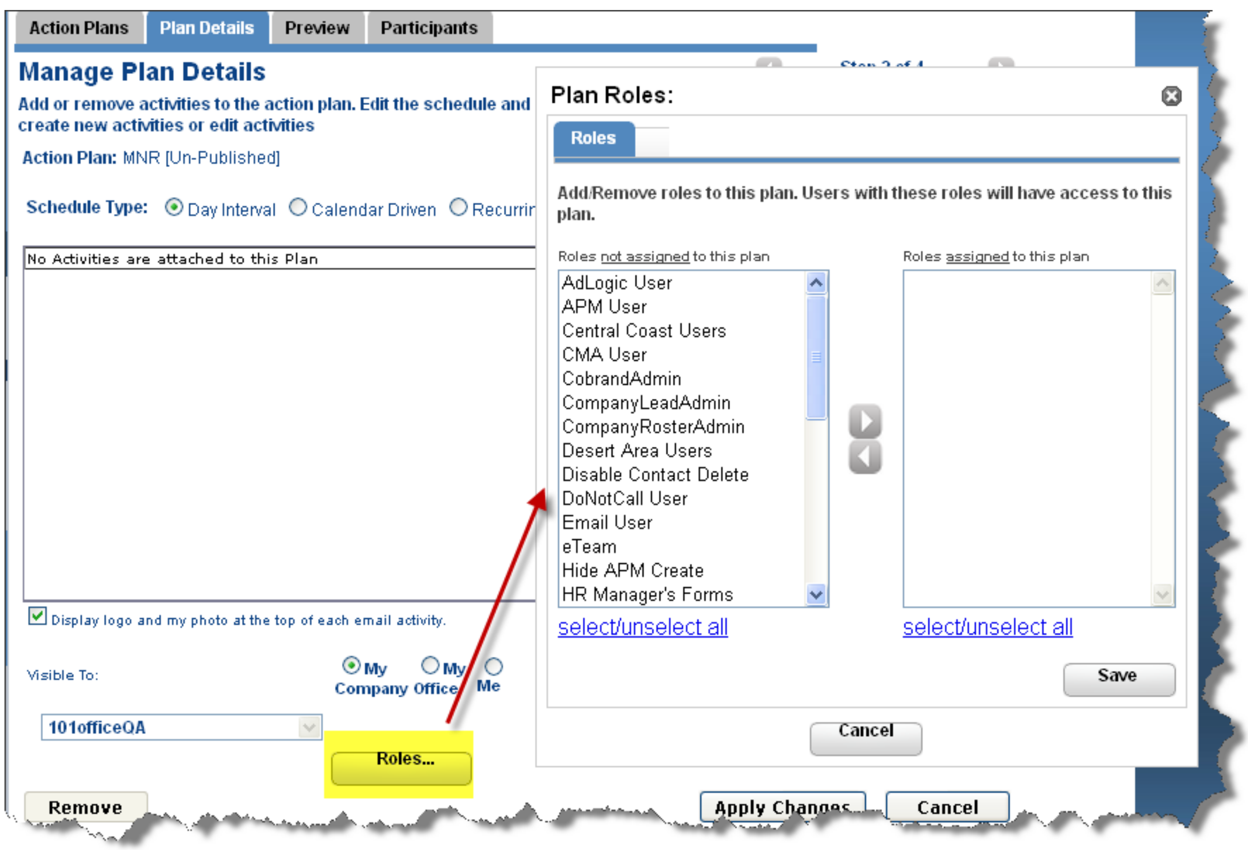
Action Plan Manager

Use rDesk Broker Website Package levels with Action Plan Manager

You can now use the rDesk Broker Website (rBW) package levels to dictate which Activities and Action Plans users can choose from in rDesk Action Plan Manager.

When creating an Activity or an Action Plan, Admins now have a new 'Roles' button available. Simply click **Roles**, select the desired role(s), and move them to the right side of the screen with the arrow button. Click **Save**.

Only users with the selected role(s) will be able to view and use this Activity or Action Plan.



Key Benefits

- Allow agents with the appropriate rBW packages to access to additional custom Action Plans and Activities created especially by you for your top agents!
- Adds value to your rBW package levels

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